Service Portal Lab 2 - Guide

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# Lab 2.1: Create a Bootstrap Form

Create a Bootstrap form with the following fields:

* First Name (Text Input)
* Last Name (Text Input)
* Company (Text Input)
* E-Mail (Text Input)
* I would like to (Select Basic), with the following values:
  + Speak with an agent
  + Schedule an appointment with an expert
  + Learn more
* Comments (Input Text Area)
* A Submit Button

**Hint**: Instead of figuring out how to write that HTML, use Bootstrap form builders to quickly create forms via drag & drop, e.g.: <http://bootsnipp.com/forms>

Label is the human readable value, i.e. “First name”. ID/Name should be technical, i.e. “first\_name”.

# Lab 2.2: Bring the Bootstrap Form into your Widget

After you created your form with one of the many form builders on the web, it is time to bring the HTML into your widget.

Create a new Widget via the **Service Portal Configuration -> Widget Editor.** When you create the widget, make sure to create a test page, so you can test your result.

Paste your HTML in the correct part of your widget (you know which one that is ☺).

You can open your page by adding an **?id=**yourPageId to the Portal suffix.

**Hint:** You can quickly format your code by selecting everything and then pressing **Shift + Tab**. This will beautify your code.

**Lab validation:** Open your test page and verify, that your form shows. Don’t be shocked, the result will not necessarily be pretty (we’ll take care of that later).

This is how it could look like:

